

FAQ

I'm interested but I'm already so busy. How much time do I need to commit?

I totally understand and I acknowledge you! The idea behind Conscious Collective is to create more freedom. When you first get started, you'll want to set some time aside to go through everything and set up your journal. Once you get going, chances are you'll spend 10-30 (intentional) minutes per day on your journal.

I love the idea of this but it seems really "artsy". I can't even draw stick figures! Can I do this?

Friend, it is okay! Conscious Collective is SO much more than just the writing and drawing. This is for women who can't draw stick figures, women who are amazing artists, and all the women in between. Plus, the templates make things easy and we coach you along the way!

Is Conscious Collective faith based?

Conscious Collective is not directly focused on faith but I am Christian and cannot imagine my life without my relationship with Jesus. There may be references to scripture, prayer, songs, quotes, etc. I understand this may not be for everyone but everyone is certainly welcome. My hope is that you will be able to experience the joy, love, community, and freedom Conscious Collective can offer, no matter where you're at.

What if I join and decide it's not for me?

I will be sad to see you go but understand it's not for everyone. As long as you cancel within your first month, you will receive a 100% refund and you'll get to keep that month's content. I want to make sure experiences with Janie Edwards & Co. are always positive!

As a member, do I have access to past Collectives?

No, only the current month is available. However, as a member, you have access to a library that is chock-full of templates, stock photos, resources, and so much more. If you lose your downloads, you can contact us and we will send your files directly to you.

Can I purchase past Collectives?

Absolutely! Individual collectives are available for purchase for \$15 for members, and \$25 for non-members.

Are there restrictions to using and sharing the digital content?

Yes. Please read our Copyright, Terms, and Conditions. We LOVE that love the content and want to share it. Receive \$5 credit to Janie Edwards & Co. for every referral who subscribes to Conscious Collective!

When and how do I receive each month's Collective?

On the first of each month (or following business day) you will have access to the new Collective. You will just need to log-in at JanieEdwards.com/cc-log-in. We will send out a email reminder to let you know the new Collective is up. Make sure you stay subscribed to receive these!

How do I change my billing information?

As a member, you can head over to our "log-in" page and click on "My Profile" to access your account information.

When will I be billed?

All new memberships are charged to your credit card immediately. They will renew on the first of the month moving forward.

Can I get a refund if I forget to cancel my subscription?

Unfortunately, since you gain instant access, we cannot offer refunds. We do have reminder emails set up that will come via Stripe. You will receive one of those 3 days prior to being charged in case you'd like to update your membership.

Have another question or concern?

Shoot us an email! We want to address your needs and see you succeed!